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| <b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b> |  | 1. CONTRACT ID CODE   |  | PAGE OF PAGES<br>1 4   |  |
| 2. AMENDMENT/MODIFICATION NO.<br>000003                   |  | 3. EFFECTIVE DATE<br>05/06/2011   |  | 4. REQUISITION/PURCHASE REQ. NO.   |  |
| 5. PROJECT NO. (If applicable)                            |  | 6. ISSUED BY<br>NASA/Goddard Space Flight Center<br>Headquarters Procurement Office<br>Greenbelt MD 20771 |  | 7. ADMINISTERED BY (If other than Item 6)<br>NASA/Goddard Space Flight Center<br>Headquarters Procurement Office<br>Greenbelt MD 20771 |  |
| CODE  |  | FACILITY CODE   |  | 8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)  |  |
| 9A. AMENDMENT OF SOLICITATION NO.<br>NNH11351229R         |  | 9B. DATED (SEE ITEM 11)<br>04/08/2011   |  | 10A. MODIFICATION OF CONTRACT/ORDER NO.  |  |
| 10B. DATED (SEE ITEM 13)                                  |  | 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS   |  |  |  |

☒ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended, ☒ is not extended.  
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning 1 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

|           |   |
|-----------|---|
| CHECK ONE | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.  |
|           | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b). |
|           | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:  |
|           | D. OTHER (Specify type of modification and authority)   |

**E. IMPORTANT:** Contractor ☐ is not, ☐ is required to sign this document and return \_\_\_\_\_ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

INCO TERMS 2: Destination

The purpose of this amendment is to: (1) update Clause L.19(a) (4) to incorporate NASA's current standards for office automation functions; (2) delete the last sentence in Clause L.21(3) of the RFP; (3) revise the PWS to include language that addresses Help Desk Management task orders; and (4) incorporate changes as a result of Question(s) and Response(s) - 2 and Question(s) and Response(s) - 3. Accordingly,

--PLEASE SEE PAGE 2--

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

|   |                  |   |                  |
|---|------------------|---|------------------|
| 15A. NAME AND TITLE OF SIGNER (Type or print)                           |                  | 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)<br>Ricarda Mason |                  |
| 15B. CONTRACTOR/OFFEROR<br><br>(Signature of person authorized to sign) | 15C. DATE SIGNED | 16B. UNITED STATES OF AMERICA<br><br>(Signature of Contracting Officer)     | 16C. DATE SIGNED |